



CALISO Consulting, Inc.

OUTLINES FOR ISO COURSES

Course Outline for ISO 9001:2008 Training

Course objective

This course is based on the quality management system (QMS) standard ISO 9001:2008, the guideline document for implementing and improving QMS's ISO 9004:2000, and the Fundamentals and vocabulary for QMS's ISO 9000:2005.

Course length

2-3 days (doing a couple of hours/day) are required to complete the ISO 9001:2008 course.

Who should attend

Anyone who wants to quickly and efficiently understand and learn the vocabulary standard ISO 9001:2008, the actual QMS standard ISO 9001:2008 and ISO 9004:2000 the guideline on how to implement improvements to QMS.

Course includes

The structure of the training is as follows:

- 1.0 THE STANDARD
- 2.0 THE PROCESS APPROACH
- 3.0 SCOPE
- 4.0 QUALITYMANAGEMENT SYSTEM
- 5.0 MANAGEMENT RESPONSIBILITY
- 6.0 RESOURCE MANAGEMENT
- 7.0 PRODUCT REALIZATION
- 8.0 MEASUREMENT, ANALYSIS AND IMPROVEMENT

Worldwide Course Recognition:

CALISO online training courses are recognized by all registrars and hiring companies as objective evidence of effective training on the particular standard and regulation. Since 1999, they have been the most popular and most widely used training courses in English, with over 15,000 trainees in the US and worldwide. The standard and regulations are provided online under licensing of the American National Standard Institute (ANSI), the American Society of Automotive Engineer (SAE), or courtesy of the Federal Drug Administration (FDA).

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Course requirements

- The training is optimized for Microsoft Internet explore 5.0 or higher and Netscape 4.5 or higher

Certificate requirements

The course uses a continuous evaluation method with on-going quizzes to facilitate the information retention. If your final average is equal or greater than 70% you will be issued a training certificate. If your final average evaluation is less than 70%, you will have to take a final exam and score above 70% to be issued the training certificate.

Course Outline for ISO 9001:2008 Auditor Training

Course objective

The auditor training program is based on ISO 19011, which is a guideline document for auditing quality systems. The case studies in the later part of the course will be presented along with the applicable sections of ISO 9001:2008.

Course length

2-3 days (doing a couple of hours/day) are required to complete the ISO 9001 Auditor course.

Who should attend

Anyone who wants to quickly and efficiently understand and learn how to audit using the new QMS and EMS auditing guideline to ISO 19011:2002, upgrade your expertise from auditing with ISO 10011-1 to ISO 19011:2002

Course includes

The structure of the training is as follows:

1. DEFINITIONS
2. TYPES OF AUDITS
3. AUDIT OBJECTIVES
4. ROLES AND RESPONSIBILITIES
5. AUDITOR ACTIVITIES

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6. INITIATING THE AUDIT
7. PREPARING THE AUDIT
8. EXECUTING THE AUDIT
9. WHAT THE AUDITOR IS LOOKING FOR
10. AUDIT DOCUMENTS
11. AUDIT TECHNIQUES: TELL ME/SHOW ME
12. AUDIT TECHNIQUES: AUDIT PATH
13. AUDIT TECHNIQUES: GRADUAL ELEVATION
14. AUDIT TECHNIQUES: SAMPLING
15. AUDIT COMPLETION AND CORRECTIVE ACTION FOLLOW-UP
16. INDUSTRY CASE STUDIES

The vocabulary is based on ISO 9000:2005 Quality Management System – Fundamentals and Vocabulary.

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Course requirements

- The training is optimized for Microsoft Internet explore 5.0 or higher and Netscape 4.5 or higher
- If you are not familiar with ISO 9000:2008, we recommend you take the ISO 9000: 2008 online course first.

Certificate requirements

The course uses a continuous evaluation method with on-going quizzes to facilitate the information retention. If your final average is equal or greater to 70% you will be issued a **training certificate**. If your final average evaluation is less than 70%, you will have to take a final exam and score above 70% to be issued the training certificate.

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