



CALISO Consulting, inc.

Course Outline for ISO 19011:2002 QMS & EMS Auditor

Course objective

The auditor training program is based on ISO 19011:2002, which is a guideline document for auditing and implementing quality systems ISO 19011:2002, and getting the skills necessary to quickly and efficiently audit using the new QMS and EMS auditing guideline to ISO 19011:2002.

Course length

2 days are required to complete the ISO lead auditor class

Who should attend

Anyone who wants to quickly and efficiently understand and learn how to audit using the new QMS and EMS auditing guideline to ISO 19011:2002, upgrade your expertise from auditing with ISO 10011-1 to ISO 19011:2002

Course includes

The structure of the training is as follows:

1. DEFINITIONS
2. TYPES OF AUDITS
3. AUDIT OBJECTIVES
4. ROLES AND RESPONSIBILITIES
5. AUDITOR ACTIVITIES
6. INITIATING THE AUDIT
7. PREPARING THE AUDIT
8. EXECUTING THE AUDIT
9. WHAT THE AUDITOR IS LOOKING FOR
10. AUDIT DOCUMENTS
11. AUDIT TECHNIQUES: TELL ME/SHOW ME
12. AUDIT TECHNIQUES: AUDIT PATH
13. AUDIT TECHNIQUES: GRADUAL ELEVATION
14. AUDIT TECHNIQUES: SAMPLING
15. AUDIT COMPLETION AND CORRECTIVE ACTION FOLLOW-UP

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Worldwide Course Recognition:

CALISO online training courses are recognized by all registrars and hiring companies as objective evidence of effective training on the particular standard and regulation. Since 1999, they have been the most popular and most widely used training courses in English, with over 15,000 trainees in the US and worldwide. The standards and regulations are provided online under licensing of the American National Standard Institute (ANSI), SAE International, or courtesy of the Federal Drug Administration (FDA).

Course requirements

- If you are not familiar with the ISO 9000:2000, it is recommended to take the ISO 9000:2000 training class first.
- The training is optimized for Microsoft Internet explore 5.0 or higher and Netscape 4.5 or higher

Certificate requirements

The course uses a continuous evaluation method with on-going quizzes to facilitate the information retention. If your final average is equal or greater to 70% you will be issued a **training certificate**. If your final average evaluation is less than 70%, you will have to take a final exam and score above 70% to be issued the training certificate.

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