

## **Course Outline for ISO/TS 16949:2009/ISO 19011 Auditor**

### **Course objective**

This course has been specifically designed to meet the needs of the Auto Industry and those responsible for planning and scheduling an audit program for TS 16949:2009, and those who must perform audits to TS 16949:2009 for quality assurance. This course gives an in-depth understanding of the TS 16949:2009 Audit Process has to take this course.

### **Course length**

2-3 days are required to complete the ISO/TS 16949 auditor training course (doing a couple of hours/day).

### **Who should attend?**

Anyone who do not have time to allocate two full days to take a LIVE course on ISO/TS 16949:2009, wants to quickly and efficiently learn how to audit to ISO/TS 16949, upgrade his/her expertise from auditing QS 9000 to ISO/TS 16949 and from auditing with the guidance ISO 19011:2002 to ISO 19011:2011.

### **The structure of the training is as follows:**

1. DEFINITIONS
2. TYPES OF AUDITS
3. AUDIT OBJECTIVES
4. ROLES AND RESPONSIBILITIES
5. AUDITOR ACTIVITIES
6. INITIATING THE AUDIT
7. PREPARING THE AUDIT
8. EXECUTING THE AUDIT
9. WHAT THE AUDITOR IS LOOKING FOR
10. AUDIT DOCUMENTS
11. AUDIT TECHNIQUES: TELL ME/SHOW ME
12. AUDIT TECHNIQUES: AUDIT PATH
13. AUDIT TECHNIQUES: GRADUAL ELEVATION
14. AUDIT TECHNIQUES: SAMPLING
15. AUDIT COMPLETION AND CORRECTIVE ACTION FOLLOW-UP
16. AUTOMOTIVE INDUSTRY CASE STUDIES

## **Worldwide Course Recognition:**

CALISO online training courses are recognized by all registrars and hiring companies as objective evidence of effective training on the particular standard and regulation. Since 1999, they have been the most popular and most widely used training courses in English, with over 15,000 trainees in the US and worldwide. The standards and regulations are provided online under licensing of the American National Standard Institute (ANSI), SAE International, or courtesy of the Federal Drug Administration (FDA).

## **Course requirements**

If you are not familiar with the ISO 9001, it is recommended to take the ISO/TS 16949:2009 training course first.

The training is optimized for Microsoft Internet explore 5.0 or higher and Netscape 4.5 or higher.

## **Certificate requirements**

The course uses a continuous evaluation method with on-going quizzes to facilitate the information retention. If your final average is equal or greater to 70% you will be issued a **training certificate**. If your final average evaluation is less than 70%, you will have to take a final exam and score above 70% to be issued the training certificate.